

PacketSentry™ User Transaction Monitoring for Citrix XenApp (Presentation Server) and Windows Terminal Services

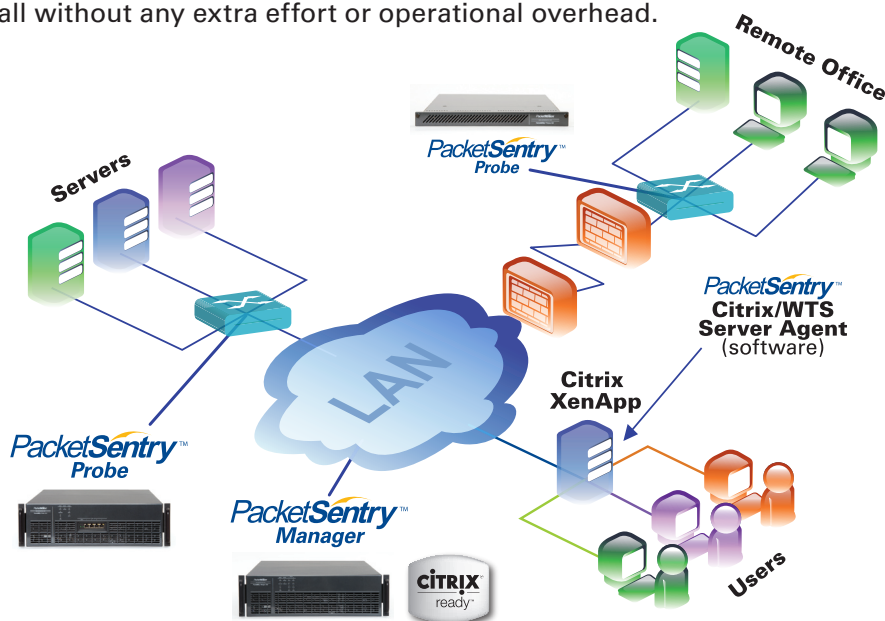
Complete audit and reporting of all user activity in thin client environments, without client PC agents – absolutely no risk or impact to application performance!

The Challenge

Thin client computing solutions such as Citrix can lower the cost associated with maintaining client PCs, by virtualizing end-user applications on a shared server. However, because the server is sending network traffic on behalf of a large number of users, traditional network monitoring and analysis tools are unable to provide information specific to each user. This creates a challenge with respect to monitoring and auditing user activity as well as correlating bandwidth usage with specific individuals. Security investigations, regulatory compliance, and policy verification become more difficult, and using client PC monitoring agents is an undesirable solution because of the operational and administration overhead.

PacketSentry Insider Threat Management Solution

With PacketSentry, PacketMotion extends its unprecedented user transaction monitoring capabilities to Citrix XenApp (Presentation Server) and Windows Terminal Services environments. IT Security staff now have a consistent, detailed, identity-correlated view and record of all user activity for users using Citrix XenApp and Windows Terminal Services as well as traditional access methods. User-centric compliance and policy reporting, security investigations, and application usage monitoring are all available seamlessly with other access methods, and all without any extra effort or operational overhead.



CHALLENGE / SOLUTION / BENEFITS

PacketSentry™

A comprehensive insider threat management solution with no impact to application availability or performance

Challenge

As more and more IT departments deploy the Citrix XenApp and Windows Terminal Services thin client solution, it is essential that user activity in these virtualized environments is adequately monitored and recorded.

Solution

PacketSentry provides a comprehensive user activity monitoring solution for Citrix and Windows Terminal Services thin client environments to create a permanent transaction audit trail and detailed reports

Benefits

- Examine activity in detail: database queries; Windows file and Sharepoint deletes/writes/reads; file permission and Active Directory changes; webmail file transmission, and much more
- Track sensitive data access and movement
- Understand and control high-risk user activity
- Solve data classification challenges
- Automate audit, investigation, and compliance reporting
- Track network bandwidth usage by identity
- Ease of deployment, administration, and maintenance drives low cost of ownership

Why Choose PacketMotion?

Companies of all sizes and activities face a similar problem: lack of granular knowledge and control of internal network activity. This problem causes significant risks, including loss of intellectual property and sensitive information, regulatory, compliance and contractual violations, and loss of reputation. IT and Security organizations struggle to provide true risk-management services to the organization, and often can't even identify sensitive data in their environment. PacketMotion is the **only** company that can provide immediate relief to these problems with a scalable, easy to operate solution that provides real-time inside threat control and monitoring.

The PacketSentry solution employs patented deep-packet analysis technologies and multi-core processing power to convert network traffic into succinct, actionable records of user activity at LAN-speed. The solution leverages identity, directory and application intelligence to facilitate monitoring, search, policy creation, alerting, reporting and controlling user actions with complete business context, enterprise-wide. Simple to use and easy to scale, PacketSentry is the ideal solution to gain immediate control over insider threats without significant operational overhead.

Ordering Information

PRODUCT	PART NUMBER
Citrix/WTS - 1 Server Agent	PS-CAG-001-300
Citrix/WTS - 10 Server Agents	PS-CAG-010-300
Citrix/WTS Single Agent Support Maintenance	SM-CAG-001-300
Citrix/WTS Ten Agent Support Maintenance	SM-CAG-010-300

About PacketMotion

PacketMotion is the developer of the industry's first security solution that gives businesses the ability to see user activity inside their networks as it happens, allowing them to identify improper actions in real time and to instantly respond. PacketSentry works with an organization's existing infrastructure and processes to cost-effectively safeguard assets, automate compliance and governance practices, and reduce business risk. For more information:

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